

# BULLETIN

A bi-weekly bulletin for staff/offices/programs throughout the entire corporation.

June 9, 2010

## “Whatever It Takes” Award

Congratulations to **Patti Hyde** who was recently recognized by the board of directors of **MST Services** as the recipient of the MST “Whatever It Takes” program. In a letter from Dr. J.E. Boggs, Chief Operating Officer of MST Services, Inc., Patti was notified of this very special award. Dr. Boggs wrote: “This recognition is given to individuals within the MST community that have demonstrated outstanding and meritorious service. Your dedication to those you work with and serve does not go unnoticed. The MST community recognizes your hard work and willingness to go above and beyond.”

Patti works as an MST Therapist in Circuit 1 out of Pensacola and has been with the Foundation for six (6) years. We extend our congratulations, appreciation, and best wishes to Patti as recipient of this very special award.

## Brag File for Tanya Guillory

Celena Hayes, PD for CBIS and IDDS in Circuit 1, sends the following thanks: “I would like to recognize Tanya for helping C1, C2, C5, and C7, with the interpretive summary. She provided us with examples and trained us on how to do them. I can tell you for CARF that C1, C2, and C7 have never done interpretive summaries because we didn’t know how. C5 didn’t know what interpretive summaries were so Tanya was able to provide the information to them also. Tanya also mentioned we should add this to our CORE trainings. Go Tanya!!!”

## QA at IDDS, Circuits 3 & 8

Congratulations to these programs in receiving **Acceptable Performance** with scores of 75% and 72% respectively. We thank all staff for their efforts and participation and encourage them as they continue to grow and improve!

## Luncheon at Volusia HWH

Volusia Halfway House hosted a **Motivational Interviewing Training** in April with JPOs, CBIS staff, and their own residential staff in attendance. Youth in the Culinary Arts Program at the facility prepared and served a luncheon for all attendees on the second day. Everyone raved about the food!



*I’ve always tried to go a step past wherever people expected me to end up.*

**Beverly Sills (1929-2007)**  
Opera singer

## Special Thanks

Brenda Mueller extends thanks to Kisha Levy (PD in Circuit 2) and Jess Hasting (CMS in Circuit 1) for assisting Bobbie Frenton (PD in Circuit 14) during these last few weeks. Good teamwork is always encouraged and much appreciated!

## Letter from a Grandparent

“Mr. Alarcon,

This is to express my thanks and appreciation to you and Bill Schossler along with your staff and personnel who diligently assisted us in resolving the matters pertaining to our grandson. In particular, we wanted to express our sincere thanks to **Alex Cude** whose professional follow-through led us through the Court satisfactorily readmitting our grandson to the IDDS program. His presence in the courtroom was key to reaching a timely resolution.

Alex’s thoroughness and ability to think of the interests of our grandson while fulfilling your contractual obligations has lead us into a very workable relationship throughout the summer. Alex demonstrated a drive for service excellence by reaching a positive outcome for all participants in the process. Thank you and your organization again.”

Alex Cude works in the IDDS program in Circuit 18. Great work, Alex!

## Team Building at Volusia

Beginning in mid-March, Captains Jason Glenn and Anthony Gilliam from the Air Force ROTC at Embry-Riddle Aeronautical University began coming once a week to conduct team building exercises with the youth at Volusia Halfway House. The youth are learning how to function as a unit, techniques to prevent confrontation, and how to depend on each other. Pam Bedard, PD, her staff and residents send a huge **THANK YOU** TO Captain Glenn and Captain Gilliam.



## Excellent Work in CBIS, C1

DJJ staff visited CBIS in Circuit 1 the last week of May for monitoring. The program received very positive feedback in the preliminary exit. DJJ staff indicated that “the program has a good team of professionals that work well together and communicate frequently on the needs of each youth. Mental health services, whether provided on site or referred out, are being provided based on each youth’s individual need(s).” Other positive comments centered on the three (3) evidence-based curricula being used for Gender-Specific Programming and the many opportunities offered to youth for Victim Impact and Restorative Justice.

Way to go, Celena Hayes and all her staff!

## National School Lunch and Breakfast Programs Are Reviewed

Panther Success Center recently underwent a School Meals Initiative (SMI) review as required by the US Dept. of Agriculture. The SMI review included a nutritional analysis of one week of breakfast and lunch menus.

The review went very well with only a few corrective actions needed. Staff are already working to make improvements in their meal program.

Kudos to Patrick Brinson, LavondaCherry, and Mattie Lee for their good work on the review!

*Success isn’t permanent, and failure isn’t fatal.*

**Mike Ditka**  
**Football Coach**