

NEWSLETTER

A quarterly newsletter for staff/offices/programs throughout the entire corporation.



in this ISSUE

- President's Message..... 1
- COO Message..... 2
- DJJ News 3
- Training Calendar 4
- BHOS Certification 5
- Birthdays 6
- QA Conference Recognition 7
- Employee Recognition 8

MESSAGE FROM THE PRESIDENT

To all staff:

As you are all aware, the past few months have been difficult. However, as our COO mentions, there have been numerous successes during this period for our company. I want to thank each and every one of you for your continued professional, giving spirit to our youth, their families, and this company.

I know that the coming months will offer many challenges and possible hardships on all of us, but it is gratifying to know that we have an outstanding group of professionals working daily to achieve our mission.

Please continue to work together and support each other as we begin this new fiscal year.

Thanks for your daily efforts!

Sincerely,

Bill Schossler
President/CEO



THE HENRY & RILLA WHITE
FOUNDATION, INCORPORATED

COO's Message

CONGRATS AND THANKS

As partially chronicled elsewhere in this newsletter, the first half of the 2008 calendar year could very well be described as a special period of "congratulations and thanks" for a job well done by many of our colleagues throughout The Henry & Rilla White Youth Foundation organization. A partial list of some of those who deserve special recognition includes:

MST Supervisors Dee Dee Davis, Stephen Soderlind, Matt Birt and Elisabeth Dunn and their therapists, who once again received positive recognition in a recently released report from the State's Office of Program Policy and Government Analysis. Our MST programs, as a part of the State's "Redirection Project", have proven to be both more effective and less costly than longer term commitment programs.

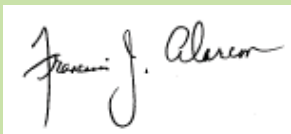
Volusia Halfway House Program Director Nancy French and her team, who consistently provide behavioral health overlay services to the 24 boys in their program on a maximum 100% daily basis. On a separate note, Nancy is now "Doctor French"; our congratulations to her for recently obtaining her hard-earned Doctorate degree.

Circuit 1 Community Based Intervention Services Program Director Celena Hayes, Circuit 3 Conditional Release Program Director William Futch, Circuit 4 Conditional Release Program Director LaTanya Guillory and all of their respective staffs, who all obtained "Commendable Performance" in early 2008 DJJ Quality Assurance Reviews.

Quality Assurance Administrator Brenda Mueller and all of our trained Peer Reviewers, who recently received a statewide award as a "Peer Partner" from the Secretary of the Department of Juvenile Justice, for our organization's extraordinary efforts to assist with QA reviews around Northern Florida.

Volusia Halfway House Maintenance Technician James Smith, this quarter's outstanding employee, for his ongoing exceptional work and commitment.

While all of the above examples were the most visible this quarter, I am very aware that there were far more incidents and sustained outstanding performances than can be fully acknowledged in this brief message. However, our newsletter is one way we can share this information with others, so always feel free to pass on your personal and program successes and we will do our best to let everyone else share in the celebrations. Again, Congrats and Thanks!



Frank Alarcon
COO

DJJ COMPLETES CONTRACT MONITORING ON CBISP PROGRAM

The Foundation's Community Based Intervention Services Program (CBISP) in Circuit 1 was the first program of its type in Florida to undergo annual contract monitoring by the department. The monitoring was conducted by Edith Jordon and George Schaffer.

During the exit conference, Ms. Jordon and Mr. Schaffer, stated the following observations:

There was clear evidence of excellent communication/relationships between program staff and all our stakeholders (DJJ, courts, etc.);

There was clear evidence of meaningful and productive interaction with the youth and their families;

It is evident that the CBISP team goes over and beyond contract requirements in the pre-transition phase;

Progress notes were "some of the best they have ever seen";

Documentation reflects a lot of effort and work being done to serve the youth and families;

And there were no deficiencies found!

Megan Young, Administrator, with the Foundation, stated that both monitors agreed that this program was the most advanced full service program yet. Megan went on to say:

"Congratulations to the C1 CBISP as they are truly dedicated to their community and the agency. I am very proud of this team as they take pride in themselves, their organization, and their community, and it is apparent in all they do."

A job well done by all involved!

DJJ Quality Assurance Visits Conditional Release Programs in Circuits 3 and 4

Congratulations to Program Directors, LaTanya Guillory and William Futch, and all their staff (and the guidance of Megan Young, Administrator) on successful QA audits during the first week of June, 2008!

In the final scorings, both programs received Commendable Performance ratings!

A special thanks to all involved for your continued dedication and quality work.



Training Calendar

April – June 2008

Date	Time	Training Title	Training Facilitator	Training Location/ Training Population
July 14 – 18, 2008	All Day (5 days)	PAR	Patrick Brinson and/or Mike Blue	Panther Success Center (Jasper) or Jacksonville area
July 18, 2008	All Day	PAR Update	Patrick Brinson and/or Mike Blue	Panther Success Center (Jasper) or Jacksonville area
August 4, 2008 <i>(*Only for staff that work with Sex Offenders)</i>	TBD	Sex Offenders	DJJ	Jacksonville area
August 5, 2008 <i>(*Only for staff that work with Sex Offenders)</i>	TBD	Sex Offenders	DJJ	Marianna area
August 18 – 22, 2008	All Day (5 days)	PAR	Nellie Mihas	TBD (wherever need is)
August 22, 2008	All Day	PAR Update	Nellie Mihas	TBD (wherever need is)
September 22 – 26, 2008	All Day (5 days)	PAR	Patrick Brinson and/or Mike Blue	Panther Success Center (Jasper) or Jacksonville area
September 26, 2008	All Day	PAR Update	Patrick Brinson and/or Mike Blue	Panther Success Center (Jasper) or Jacksonville area
September 30 – October 3, 2008 <i>(*Must get approval from Administrator)</i>	Various	Suicide Prevention Symposium and Conference	Statewide Office of Suicide Prevention	Orlando, Florida
TBD	TBD	Documentation	Harvey Norris/Megan Young	TBD
TBD	All Day (5 days)	Thinking For Change (T4C)	TBD	TBD
TBD	All Day (2 days)	Motivational Interviewing	TBD	TBD
Contact Brenda to set up a class	9:00 a.m. – 5:00 p.m.	CPR/1 st Aid	William Futch	TBD (wherever need is)

Contact Brenda Mueller via email at bmuller@hrwhite.org or phone at 850-922-8375 ext. 36 if you would like to attend one of these trainings and/or if you need assistance with hotel reservations.

BHOS CERTIFICATION REVIEW AT PANTHER SUCCESS CENTER

On July 8-9, 2008, First Health of FL, Inc. and the Agency for Healthcare Administration (AHCA) conducted the Behavioral Health Overlay Services (BHOS) Certification Review at our Panther Success Center in Jasper.

The process for a residential program to become a BHOS provider is lengthy and involves hard work and dedication from its program staff. Following an intensive enrollment process, the formal onsite Certification Review is scheduled approximately six (6) months following the implementation of BHOS services.

This Certification Review involves an in-depth review of the program's administrative capabilities, quality assurance and improvement efforts, human resources, budget, policies and procedures, staff training and performance, facility and grounds, as well as a comprehensive review of the clinical records. The review team was very complimentary of the Panther Success program, its staff and the youth. There are always opportunities to improve our programs and this review provided some excellent recommendations which are already being implemented.

Thanks to all the Panther Success staff and youth and our Quality Improvement staff who assisted and participated in this BHOS Certification process!

CIRCUIT 14 INCENTIVE PROGRAM

I would like to report an exciting start up program currently being offered to the youth involved with Conditional Release and Post Commitment Probation in Circuit 14.

Recently, we were able to secure an intern from the local community college and he was instrumental in creating this program for our youth. His excitement and ability to speak to business partners was exactly what we were looking for.

Partnering with local businesses, our office was able to secure incentives as a means of investing in our local youth's future. We are able to encourage positive performance and reward such performance with gifts. For the youth we provide services to locally, within a 30 mile radius of our office, we now offer:

- Free bowling,*
- Free pizza,*
- A \$25 gift certificate,*
- A medal of honor engraved with the name of the youth,*
- Inspirational books and*
- Free gift from another local business*

Youth receive at least three of the above gifts for achieving A/B or C honor roll, perfect attendance at group, curfew calls made consistently and on time, work within the community, restitution payments and most important of all, staying out of trouble. Many of the gifts were designed to be used in our surrounding counties as well, such as the pizza and gift certificates. Since the program's beginning in February of 2008, we have awarded three students for their positive accomplishments. We are continuing our pursuit of incentive items and hope to have a bounty to carry us through the end of the year!

We would like to thank our current sponsors:

- | | | | |
|---------------------------|----------------------------------|----------------------|----------------------------|
| Radio Shack | Wal-Mart | Kindel Lanes | Pizza Hut |
| 1st Place Trophies | St. John's Baptist Church | Christ Town | Fast-Lane Computers |
| | Vans Funeral Home | Basford Piano | |

BIRTHDAYS THIS QUARTER



July

1 – Theodore Williams
 4 – Craig Jones
 6 – Everline Holt
 7 – Quinton Pompey
 8 – Hedi Edwards, Bobbie Frenton, Nita Hooks,
 Ronnie Plummer, Judi Waller
 9 – Lyman Hutto
 13 – Katrina Armstead, William Hill
 16 – Penelope Mihas
 18 – Tammy Leslein
 19 – Regina Edwards, Reginald McLean,
 Darrell Stahl
 20 – Angela Wright
 21 – Shanda Blackshear
 22 – Carmelita Hunter
 24 – Dan Richardson
 27 – Stephen Soderlind

August

5 – Mildrena Gilzene
 6 – Mary Ann Dodson
 7 – Trent Cooks, Kenneth Daniels
 8 – Eugene Todd
 9 – Christopher Brooks
 12 – Shantel Jones
 15 – Zuzana Segev

17 – Pam Bedard
 19 – Kennidra Rossin, Kimberly Spencer
 21 – Ralph Hollis
 22 – Anthony Blunt
 23 – Kwasi Kwaku
 27 – LeAnne Gruentzel
 28 – Davita Burney
 29 – Shelly Seymour
 31 – Mark Brisbane, Dena Harrell

September

2 – Dick Grimm, Kyle Robidoux
 3 – James Rogers
 4 – Doug Shine
 5 – Richard Bratton
 6 – James Pinckney
 8 – Tanya Webster
 9 – Ralph Alderman, Elizabeth Pipes
 11 – Ericka Barnes, Lori McPherson
 12 – Erik Lash, Marcheta Raney
 15 – Michael Blue, Cecil Brown
 17 – Danielle McDaniel
 22 – Janith Jones, Charles McGriff
 25 – Dee Dee Davis, Lucille Siler, Jarvis Coleman
 26 – Monta Cason, Aaron Cobb
 27 – William Futch
 29 – Herman Bennett, Tarrah Holton, Lillian Keys

DJJ's Bureau of Quality Assurance Recognizes White Foundation as a Peer Partner



Pictured from left to right: Mike Marino, Secretary Peterman, Brenda Mueller, Megan Young, Rod Hall, and Dwight Pollock.

Annually, The Bureau of Quality Assurance recognizes a **Peer Partner** for each QA area. The White Foundation was chosen as Peer Partner for QA Area 2, Jacksonville. Mike Marino, Program Administrator for Area 2, indicated that the staff in his office made this selection "based upon both your individual efforts in assisting our office in scheduling peer reviewers and your agency's overall support of the peer review process, which has resulted in the White Foundation providing peer reviewers not only in excess of contractual requirements, but also with very short notice and for different program models. Congratulations on a well earned award."

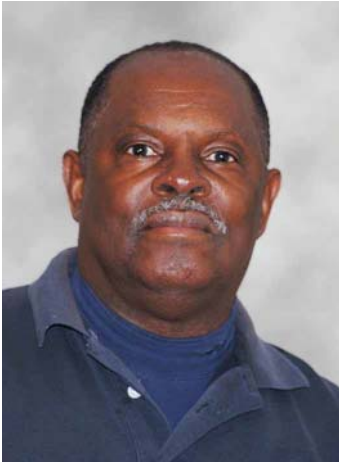
QA Conference Recognizes Evidence-Based Practices of White Foundation

One of the Quality Assurance Supervisors, Steve Bershure, spoke to the entire forum of the QA Conference in Tampa on July 15th, and stated that the White Foundation's Community Based Intervention Services Program (CBISP) in Circuit 1 provides more evidence based practices than any other CBISP program in the state. This is because the TIER 2 portion of QA has been reviewed for the past 3 years in residential programming, but has not counted in the overall scoring of these programs.

Mr. Bershure's comments were due to the fact that the Foundation's CBISP programs are providing evidence based services even though the QA standards and reviews do not score them.

Employee of the Quarter

Congratulations to James Smith, Maintenance Technician at Volusia Halfway House, who was selected as the most recent Employee of the Quarter!



James is described as “friendly and willing to assist with whatever is asked of him”. Those within our organization who visit all offices and sites, indicate that Volusia always looks clean and well cared for – thanks in great part to this gentleman!

NANCY FRENCH OBTAINS HER DOCTORATE

Nancy, Program Director for Volusia Halfway House in Daytona Beach, recently completed her PhD in Christian Counseling from Omega Bible Institute and Seminary out of Monroe, Louisiana. Omega maintains its accreditation with the Transworld Accrediting Commission (TAC) out of Siloam Springs, Arkansas.



Nancy began this 75 credit hour program in 2002 and describes it as a “grueling process”! However, she states she is happy that she saw it to completion and to have achieved her long term goal of becoming Dr. Nancy French. (Her smile is pretty congruent with her words.)

Congratulations, Nancy, from all of us in The White Foundation and Correction Services of Florida!

Questions about the Foundation's 401K?



Contact Austin England at austinengland.swa@comcast.net or John Lentz at john_lentz@glic.com

The Value of Giving is Priceless!

Hi Team,

My heart is filled with much joy tonight. I was watching the ten o'clock news on Fox. (I was only awake to watch American Idols) The news broadcast highlighted that after this weekend's Stamp Out Hunger Food Drive, The Second Harvest Food Bank received 40% more food. This has completely replenished their critically low supply that they had for the past several months.

I know that we had a wonderful time volunteering at the Baymeadows Post Office on Saturday. Thank You Lemar, Ashley, Parker, Helen, LeAnn/her Crew of Cheerleaders :) I know everyone tried to attend, but late notice and prior commitments interfered. Trust me, we have many future projects for all. Plus, each one of you give constantly!

The Food Bank is ALWAYS in need of volunteers and it is a designated community service program for our clients. Let's see about getting our youth to give back this summer. It's a great workout, thanks to the weight of can goods, but it truly is Food for the Soul.

The Food Bank services our entire circuit and it allows so many parents to put nurturing food on the tables for their little ones.

Remember you or your clients can volunteer anytime. Call 353-FOOD to make arrangements. I also have Pastor Riley on speed dial and he will do anything he can to assist us.

Once again THANK YOU ALL for giving to those that need the most.

Each one of you SHINE in my eyes!!!!!!!!!!!!!!

Tanya Guillory