

## MISSION, VISION AND VALUES

### MISSION

To ensure that individuals and families receive the help they need to have more meaningful, productive lives. The primary focus is helping individuals and families build their lives based on a knowledge of their own worthiness, strength and dignity.

### VISION

We will:

- Be part of the effort to create excellence through the most productive interface between the public and private service offerings.
- Become increasingly adept at teamwork to identify goals, solve problems and achieve excellence.
- Continuously upgrade services that recognize no upper limit in programming quality.
- Remain committed to community-based programming as the key to successful service delivery based on the mutually supportive relationship between the community and the program.

### VALUES

We believe:

- In helping individuals and families acquire skills and other supports needed for successful community living.
- In treating individuals and families in a manner that confirms their dignity and self respect.
- That collaboration and compassionate dialogue are the best ways to support individuals and families in their efforts to achieve their goals.
- That all people should be provided with a continuum of care based on individual needs.
- The quality of the environment is maintained and improved through a continuous sensitivity to local concerns regarding physical, social and moral issues.

For Services Please Contact

### TARGETED CASE MANAGEMENT PROGRAM

Case Manager: Lara Robertson  
305 N.W. Christian Court  
Lake City FL 32055  
Office: 386-752-0910  
Fax: 386-752-7836

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### ADULT PSYCHOSOCIAL REHABILITATION PROGRAM

Program Director: Clare Brown  
305 N.W. Christian Court  
Lake City FL 32055  
Phone 386-752-7813  
Fax 386-752-7836

### CORPORATE HEADQUARTERS

Mrs. Linda Durrance, CEO  
2833 Remington Green Circle,  
Tallahassee, FL 32308  
Phone 850-922-8375  
Fax 850-488-2071

### WEBSITE

[www.hrwhite.org](http://www.hrwhite.org)

Working in partnership with  
the FL Department of Children and Families,  
& the FL Agency for Health Care Administration

### INSURANCE ACCEPTED

Medicaid  
OPTUM

Psychcare "Beacon"  
Cenpatico (Sunshine State Health)  
Freedom Health  
Simply Health Care

Revised 08/31/15



THE HENRY & RILLA WHITE YOUTH  
FOUNDATION, INCORPORATED

## ADULT TARGETED CASE MANAGEMENT PROGRAM

LAKE CITY, FL  
COLUMBIA COUNTY

Sponsor of National School Lunch  
Program

Adult Psychosocial Rehabilitation  
Program

Serving the Children,  
Families and Individuals of  
Florida



## **The White Foundation is built upon a history of caring for children & families.**

The Foundation is a Florida-based, not-for-profit corporation that was established in 1988 in memory of two of Levy County's most respected citizens, Henry and Rilla White. Henry was a teacher, school board member and superintendent of the Levy County School System. His wife, Rilla Drummond White, owned White's Grocery Store, a gathering place for youth. She was widely known for her commitment to her family, church and the families within the community.

### **Program Overview**

The Foundation's Adult Targeted Case Management Program in Lake City, Florida, provides services for the severe and persistent mentally ill residents from Adult Living Facilities and the community, ages 18 years and older.

Adult mental health targeted case management services assist individuals in gaining access to needed financial and insurance benefits, employment, medical, social, education, assessment of functional abilities and needs, and other services. These supportive services include working with the individual and the individual's natural support system to develop and implement a service plan.

They also include follow-up to determine the status of the individual's services, and the effectiveness of activities related to the successful implementation of the service plan toward enhancing the recipient's inclusion in the community.

Services are provided in the individual's home and community.

### **Program Goal**

The primary goal of the mental health targeted case management is to optimize the functioning of individuals who have complex needs by coordinating the provision of quality treatment and support services in the most efficient and effective manner.

Services and service frequency are based on the individual needs, goals, and abilities of each individual.

### **The specific objectives of the Foundation's Adult Targeted Case Management Program are:**

- ◆ To advocate for coordinated services to maintain or improve the individual's level of functioning;
- ◆ To assist the individual in attaining self sufficiency and satisfaction in the living, learning, work, and social environments of choice;
- ◆ To assist individuals who lack a natural support in assessing needed medical, social, educational, and other services; and
- ◆ To provide ongoing assistance in accessing or maintaining needed case consistently within the service delivery system.

### **Rules of Conduct**

Individuals receiving Foundation services and/or participating in Foundation activities are required to follow the established Rules of Conduct governing the program in which they are participating.

A copy of the Rules of Conduct is provided to each recipient upon admission to the program.

### **Client Rights and Grievance Process**

The Henry and Rilla White Foundation ensures that recipients served by its programs are made aware of their rights as clients and informed of the grievance process available to express any dissatisfaction with the services, staff, or any perceived violation of their rights.

A copy of the Client Rights and Grievance Process will be provided to each recipient upon admission to the program.

### **Board Members**

Linda Durrance- Chief Executive Officer, Henry and Rilla White Youth Foundation

Mr. Horace Moody-Board Chairman, CEO Beverage Law

Mr. Keith Washington– Board Member, Owner Receivable Management Solutions, LLC